

Thank you for choosing Michael Disposal!

Please read the guidelines below:

- **Garbage limits** : 2-3 cans
or 4-5 cans if paying for extra cans
Weight limit of 40 - 50 lbs each can
- **Items excluded from normal collection** are dirt, sand, rocks, bricks, tile, concrete, tires, batteries, motor oils, electronics, cooking oil, no yard wastes, no construction materials, waste generated by a private contractor or any materials or items deemed hazardous materials.
- **Please put medical syringes in a thick bag before placing into a garbage bag.**
- **There is no garbage collection service on:**
 - New Year's Day
 - Memorial Day
 - Independence Day (4th of July)
 - Labor Day
 - Thanksgiving Day
 - Christmas Day

Garbage pickup that falls on a holiday will be picked up the following business day. This will not affect the schedule for those whose pickup does not fall on a holiday.

- **During the winter months**, there are times when weather conditions are such that garbage cannot be collected. Even when the roads are clear, many yards have ice and snow which makes it dangerous for the collectors. So please, at times of inclement weather (snow, ice, severe weather), call or text (815) 822-0272 to verify the scheduled garbage pickup.
- **If you are throwing away large items** such as a refrigerator, washing machine, etc., please contact us at (815) 822-0272 and we can schedule a pick-up time. There may be an extra fee depending on the item or items.
- **Please have all material at the curb by 5:30 AM on your pickup day.** Putting garbage out the night before (weather permitting) would help avoid missing your pickup.
- **All garbage must be bagged, boxed or bundled. DOG AND CAT FECES MUST BE BAGGED.**
- **No sharing**
- **Please do not use another company's cans.** This includes cans, barrels, ect. of other garbage service companies.
- **If you need to temporarily stop service for any reason you will need to cancel service ahead of time. If there is no notification to temporarily stop service then the regular charge for that quarter will remain the same.**
- **We ask that all bills be paid in a timely manner.** Bills will be sent out on the 1st of January, April, July, and October. If a bill exceeds 30 days unpaid, late fees will be applied. If payment is still not received 10 – 12 days AFTER the 30 day late fee, then there will be a disruption in your garbage service. If you are having trouble understanding your bill, please do not hesitate to call us.